



Introducing SmartHub



Your life is busy and managing your account can feel complicated, with our new SmartHub tool it won't be. Save time and money by managing your account at anytime from anywhere. Here are some of the ways SmartHub will put you in control of your account.

Save time and money by managing your account at anytime from anywhere

HOW CAN SMARTHUB HELP YOU CONTROL YOUR ACCOUNT?

Our SmartHub web portal or mobile app will keep you informed and will show you where to save time and money on your bills.

Billing & Payments: No more waiting for your bill to arrive in the mail, access your bill at anytime from anywhere. Save time with easy payment options to avoid late fees and service interruptions.

Alerts & Notifications: It can be frustrating waiting on hold to get your questions answered or pay your bill. Stay informed on important account events via email or text messages. Receive the information you need to make the right decisions about your account.

Paperless Billing: What if you could save some time and a tree at the same time? Activate SmartHub paperless billing, an eco-friendly way to instantly access your bill.

Usage Monitoring: Worrying about usage or surprising bill amounts can be stressful. When you know what devices are using the most [energy/bandwidth], you can make money-saving decisions about your account. Imagine opening your bill and seeing an amount less than expected.

SmartHub gives you complete control over your account by giving you the tools that deliver the right information at the right time so you can make the right decisions about your account.



Billing & Payments



Alerts & Notifications



Paperless Billing



Usage Monitoring

WHAT DO YOU NEED TO REGISTER FOR SMARTHUB?

You will need an email address and your account number. You can find your account number on your bill.

HOW WILL YOU REGISTER FOR SMARTHUB?

Getting started with SmartHub is as easy as 1-2-3.

Step 1: Register your account in SmartHub
Whether through our web portal or mobile app, you can register your account, for free, in SmartHub. You can find the registration button on our SmartHub support page at domain.com/smarthub.

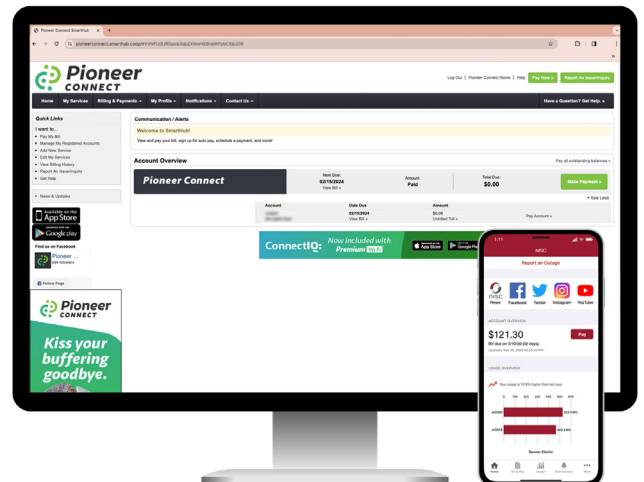
Step 2: Activate the features you want
Now is the time to take advantage of features like alerts/notifications, Auto Pay, and paperless billing to have more control over your account.

Step 3: Managing your account from anytime at anywhere
The more features you take advantage of, the more time and money you can save!

Give Auto Pay a try: After you register your account in SmartHub, to keep your scheduled payments on track you can set up your account for Auto Pay. Visit our SmartHub support page at domain.com/smarthub for instruction.

Activate Paperless Billing: At the end of the registration process, we encourage you to select our paperless billing option so you can receive your new bill immediately, no matter where you are at.

Mobile App Downloads:
For information on how to download our free, secure SmartHub app from the Apple or Google Play stores, visit our SmartHub support page at pioneer.net/smarthub.



NEED ASSISTANCE?

If you have any questions or issues, you may contact us by calling 1-866-929-1212. Visit our SmartHub support page at pioneer.net/smarthub for more information.

Visit pioneer.net/smarthub for more information